

Product Safety File & User Manual Frying Pan 20-24-28 cm, Pancake pan 26cm Balance Moonmist

1. Product Safety File

Purpose: Internal technical file in compliance with GPSR Article 9(4) and Article 16 – made available to market surveillance authorities upon request.

Product Identification

- **Product Name:** Frying Pan Balance Moonmist 20 cm
- **Item Number:** 3950420

- **Product Name:** Frying Pan Balance Moonmist 24 cm
- **Item Number:** 3950421

- **Product Name:** Frying Pan Balance Moonmist 28 cm
- **Item Number:** 3950422

- **Product Name:** Pancake Pan Balance Moonmist 26 cm
- **Item Number:** 3950433

Brand: BergHOFF

- **Intended Use:** Domestic cooking on gas, electric, ceramic and induction hobs.
- **Country of Manufacture:** China

Responsible Economic Operator

BergHOFF Worldwide NV
Boterbosstraat 6/1
3550 Heusden-Zolder
Belgium
Email: ww.cc@berghoffworldwide.com
Phone: +32 13 358 600



Product Description

Aluminum Non-stick frying pan with stay-cool handle.

Made of aluminum with ceramic non-stick coating (free from PFAS).

Suitable for all heat sources including induction.

Handwash recommended to extend the lifespan of the coating.

Risk Assessment Summary

Hazard	Likelihood	Severity	Control Measures
Overheating	High	Medium	Instructions specify safe heating .
Handle detachment	Very Low	High	Mechanical durability tested (EN 12983)
Chemical migration	Very Low	High	Tested for food-contact compliance acc. harmonized EU Reg. 1935/2004 + national EU norms
Slipping when wet	Low	Low	Anti-slip handle design

Applied Standards

- Regulation (EC) No 1935/2004 – Food contact materials
- LFGB §31– Food contact material safety (Germany)
- French Decree N°2007-766
- Croatian Ordinance NN 125/2009 On Sanitary Safety of Materials and Articles Intended to Come into contact with Foodstuffs.
- Spanish Royal Decree 397/1990 Materials & Articles intended to be in contact with food.
- Swiss Food and Commodity Ordinance SR 817.02 Chapter 3, Section 2.
- Italian Ministerial Decree of 21 March 1973 and amendments
- FDA 21 CFR 175.300 (Food contact materials for the US)
- GRASS Evaluation for stainless steel



- REACH Regulation (EC) N°1907/2006 and amendments
- (EU) Regulation 2019/1021
- Commission Regulation (EU) N° 276/2010 (formerly known as 2009/425/EC)
- Packaging Waste Total heavy Metal Content – according to Directive 94/62/EC.
- Prop 65: California proposition 65 Settlements

- EN 12983-1:2023-07 – Cookware for use on top of a stove, hob or cooker
- EN 12983-2 2023 , Clause 5 Glass lid thermal resistance
- EN 13834 – Max. oven temperature.

Traceability

- Batch number lasered on the bottom of the item
- Batch number printed on the sales packaging and on shipping label on the Master Carton.
- Order date (referring to production date) and factory code registered in ERP system.
- Distribution traceable to regional distributors via BergHOFF server

Testing & Certification

Chemical Safety:

- Food Contact Materials and specific the Coating migration: passed the EU limits, tested by TÜV Rheinland (EU test report 304106817a1)
(US test report 304106817a2)
- REACH Compliance (EU) tested by TÜV Rheinland (test report 304106817c 001)
- Prop65 Compliance (US) tested by TÜV Rheinland (test report 304106817d 001)

Mechanical Safety:

- Mechanical Safety EN 12983-1/2: full item passed all requirements tested by TÜV Rheinland (test report CN25PH78).
- Max. oven temperature 180°C tested by TÜV Rheinland (test report CN23OG6M 001)

Recall Procedure

- Product recall template and procedure approved
- Contact details of distributors documented
- Consumer warning procedures under construction (website + email)



2. User Manual

Each article has a physical paper use & care manual included in the sales packaging in 17 languages including Polish.

Hereby a summary of the main topics of the manual in English.

Product Information

The use & care manual refers to the full cookware range Leo Glints – The following items from this file are therefore also covered in this manual:

Product Name: Frying Pan Balance Moonmist 20-24-28 cm

Pancake pan Balance moonmist 18cm

Art. N°s: 3950420-3950421-3950422-3950433

Material: Forged aluminum body with ceramic non-stick coating

Handle: Bakelite, heat-resistant

Suitable for: Gas, electric, ceramic, induction

Dishwasher Safe: Yes but handwash recommended for a longer lifespan.

Safety Instructions

⚠ Warnings:

- Do not overheat the pan/pot when empty.
- Never leave pan/pot unattended while in use.
- Make sure the handles do not extend over the edge of the stove or over a hot burner.
- Use caution when handling hot pans/pots.
- Lids, handles/knobs may get hot after prolonged cooking — use oven mitts.
- Do not place under a grill or in the oven.
- Keep away from children during and after use.

⚠ Non-stick Coating:

- Do not use metal utensils.
- Do not cut foot inside the pan/pot. Don't use mixers and beaters in these items.
- Never allow a pan/pot to boil dry.
- Avoid denting or scratching the non-stick coating.
- Avoid using sprays or oils with silicone additives.



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Yes, you're right!

First Use

- Remove all packaging and labels.
- Wash the pan/pot with warm soapy water and dry thoroughly.
- Condition the non-stick surface with a small amount of oil.

Cooking Tips

- Use medium heat for optimal cooking.
- Preheat for 30 seconds before adding oil or food.
- Let the pan/pot cool before immersing in water.

Cleaning & Maintenance

- Dishwasher safe, but handwashing with soft sponge is advised.
- Do not use scouring pads or abrasive detergents.
- Store separately to avoid scratching the coating.

Disposal

This product is recyclable. Dispose of according to local regulations.
Packaging is made of recyclable cardboard and should be sorted appropriately.

Contact

For service or warranty claims:

BergHOFF Worldwide NV
Boterbosstraat 6/1
3550 Heusden-Zolder
Belgium
Email: ww.cc@berghoffworldwide.com
Website: www.berghoffworldwide.com

